

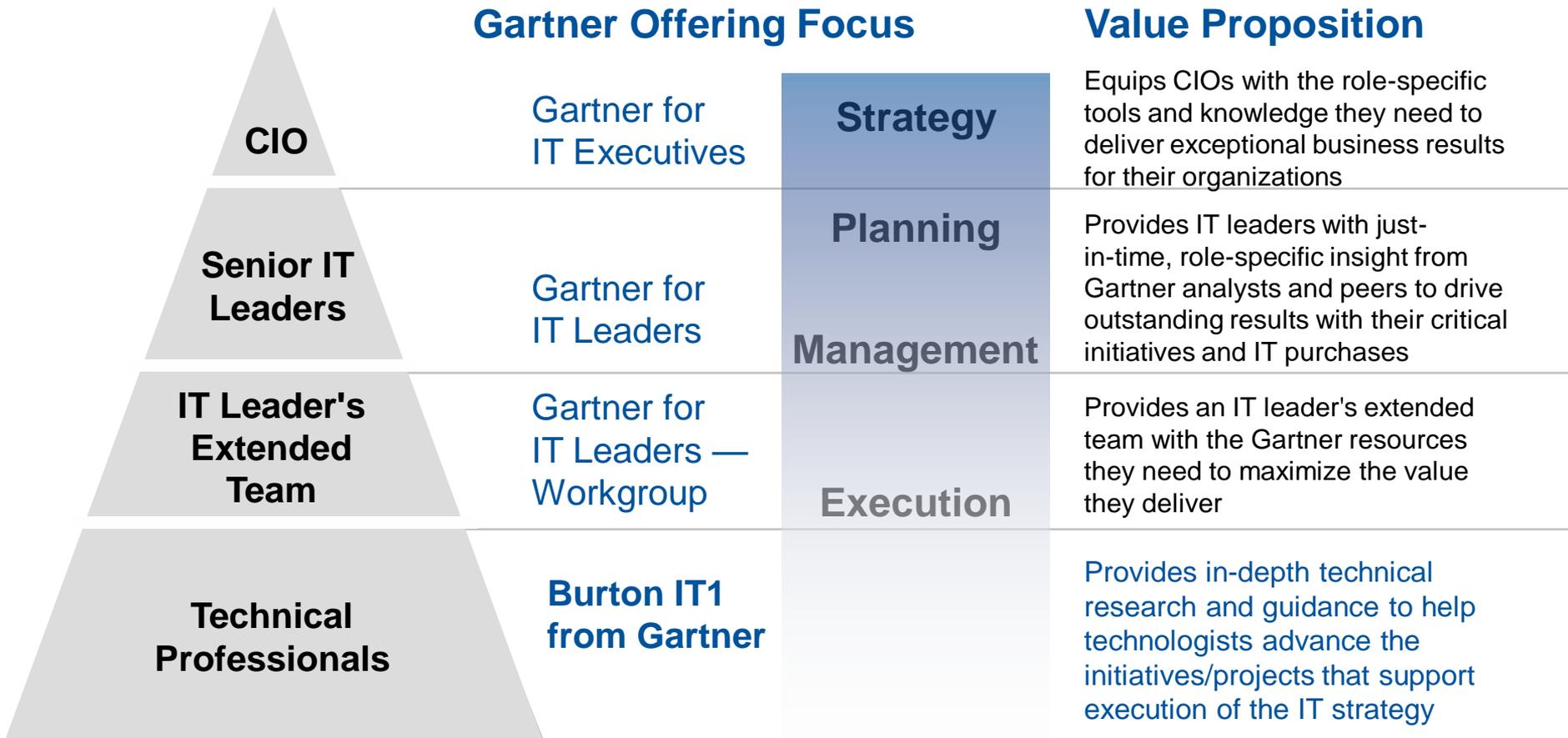
Burton IT1 Service Overview Terms and Conditions

Department of Veterans Affairs Office of Information & Technology Overview of Burton IT1



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Gartner solutions are tailored to support the unique needs of IT professionals at every level of your organization

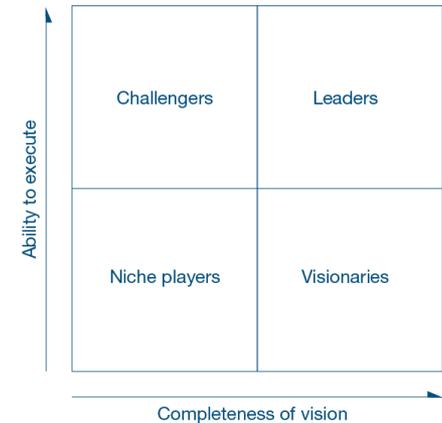
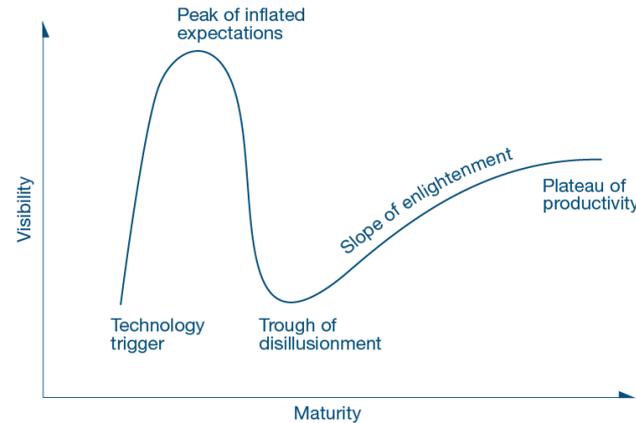


Burton IT1 from Gartner Complements and Extends our IT Leaders Research

IT Leaders

Strategic guidance to **lead** key initiatives:

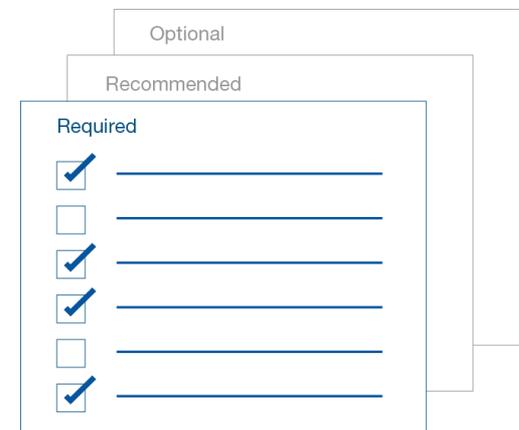
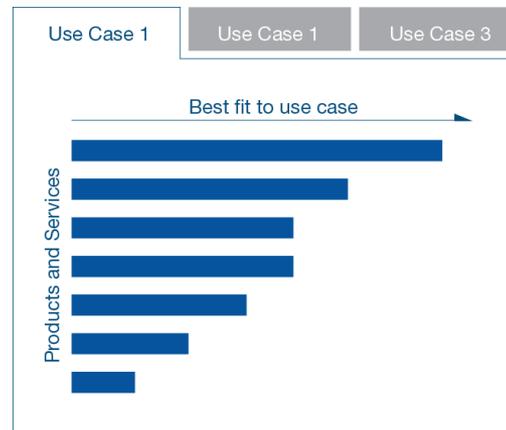
- Understand emerging trends
- Develop IT strategy
- Build business case
- Evaluate vendors
- Optimize pricing and contracts



Technical Professionals

How-to guidance to **execute** your projects:

- Technical planning
- Develop technical architecture and design
- In-depth product evaluation
- Create deployment strategy
- Overall project execution



Burton IT1 from Gartner delivers comprehensive insight across the following areas

| Roles | Key Functions | Topics |
|--|------------------------------------|--|
| Security & Risk Management | Security & Risk Management | <ul style="list-style-type: none"> • Application and data security • Cloud security • Mobile security • Perimeter and infrastructure security |
| | Identity & Privacy | <ul style="list-style-type: none"> • Identity creation and management • Identity verification and use • Privacy |
| Infrastructure & Operations | Data Center | <ul style="list-style-type: none"> • Computing hardware • Cloud and virtualization • Physical data center • Storage |
| | Mobility & Wireless | <ul style="list-style-type: none"> • Mobile device management • Network performance optimization • Real-time and unified communications • WANs and LANs • Wireless and mobility |
| Business Intelligence & Information Management | Data Management | <ul style="list-style-type: none"> • Big data • Business intelligence • Data management • Database management |
| | Collaboration & Content Management | <ul style="list-style-type: none"> • Collaboration and social initiatives • Communication, email, IM • Content management • SharePoint and portals |
| Applications | Application Platform | <ul style="list-style-type: none"> • Application overhaul • Applications in the cloud • Mobile applications • Software development • SOA and integration strategies |

Cloud Computing

Our research covers the topics most important to VA

- Access Management
- Agile Development
- Application and Database Security
- Application Integration
- Application Development
- Application Platforms, Languages and Frameworks
- Audit and Compliance
- Authentication
- Big Data
- Business Intelligence
- BYOD
- Cloud Application Development
- Cloud Computing
- Collaboration
- Communications, Messaging
- Content Management
- Data Analytics
- Data Center Computing Hardware
- Data Center Power & Cooling
- Data Loss Prevention
- Data Management, Governance
- Database Management
- Desktop Virtualization
- Directory Services
- Disaster Recovery, Availability
- Encryption
- Enterprise Mobile Management
- Host and Endpoint Protection
- HTML5 and Javascript
- Hybrid IT
- Identity Creation and Management
- Identity Federation
- Infrastructure as a Service
- iPad and Mobile Devices
- Mobile Application Development
- Mobility
- Perimeter and Infrastructure Security
- Platform as a Service
- Privacy
- Private Cloud Computing
- Professional Effectiveness
- Public Cloud Computing
- Risk Management and Compliance
- Security Monitoring
- Server Virtualization
- SharePoint
- SOA and Application Architecture
- Social Software
- Software Defined Networks
- Software Development Life Cycle
- Storage
- VoIP
- Unified Communications
- Web API Development
- Web Conferencing
- Wireless

IT1 Audience – Technologists/Practitioners

Sample Roles:

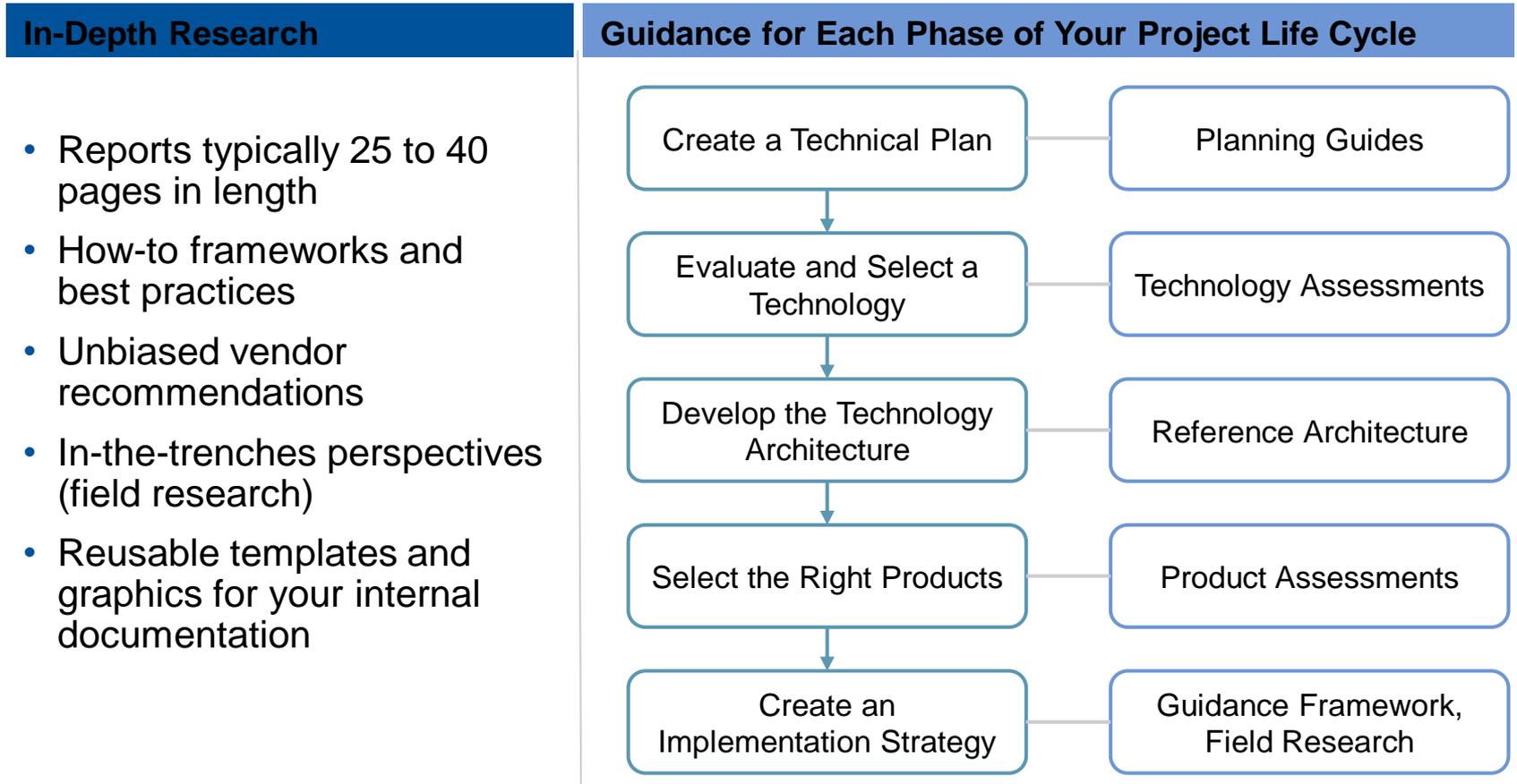
Directors, Managers, Architects, Analysts and Planners in a variety of roles, including:

- Application Management
- Business Intelligence & Information Management
- Content & Collaboration
- Enterprise Architecture
- Infrastructure & Operations
- Program & Project Management
- Identity Management and Privacy
- Security & Risk Management
- IT Manager

Sample Titles:

- Enterprise Architect
- Systems Architect/Analyst/Engineer
- Director Enterprise Architecture
- Information Security Architect/analyst /specialist
- Infrastructure Architect
- Technical Analyst/Architect
- Lead Technical Architect
- IT Specialist
- Network Architect
- Senior IT Manager

IT1 — provides the knowledge and best practices to advance VA's IT strategy initiatives and projects



Our world-class experts become your objective technical advisors



Analyst facts

60+ analyst experts

Average of 23 years industry experience

Collectively: 32 books, >55 patents

Deep technical expertise in architecture and deployment challenges

“**Advice On-Demand**” – consider analysts as an extension of your team, and an opportunity to avoid short-term consulting projects.

Course-correct or validate your technical strategy, architecture and project plans

Evaluate and **innovate quickly** with new technologies

Apply **best practices** your peers have used to implement technologies

Meet some of our analysts

Matt Brisse

31 years in the IT industry
Office of the CTO for Dell and Quantum
Long-serving SNIA Leader



Kirk Knoernschild

20 years in the IT industry
Open source contributor,
author of Java Application Architecture



Ramon Krikken

19 years in the IT industry
Previously security architecture manager at TD Bank



Mei Selvage

12 years in the IT industry
Previously IBM Information Architect,
holds over 20 patents



Professional Effectiveness Research

Non-Technical Skills & Organizational Dynamics

How do I persuade my boss/company/peers to do X/Y/Z?

How do I deal with shadow IT and unreasonable end users?

Business Context & Trends

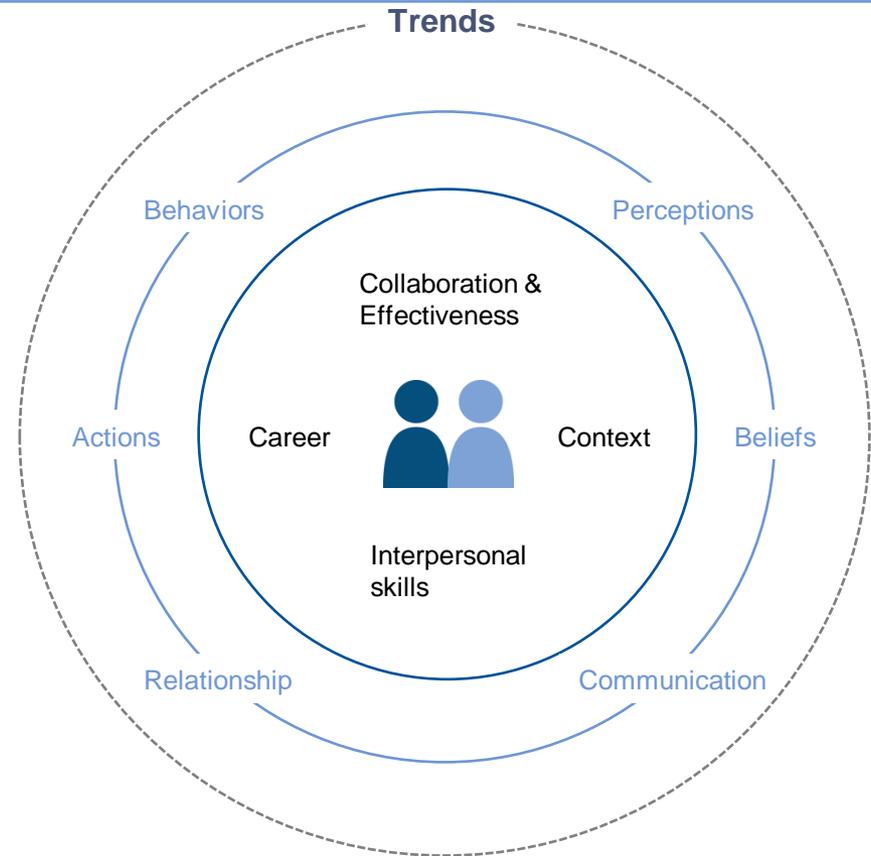
What new technologies should I be focused on?

How do I increase innovation?
How can I be perceived as innovative?

Cross-Discipline Concepts & Collaboration

I have been asked to put together a non-technical strategy. How do I do that?

What practices help me improve effectiveness across silos?



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