

# Department of Veterans Affairs Office of Information & Technology Gartner IT1 Overview

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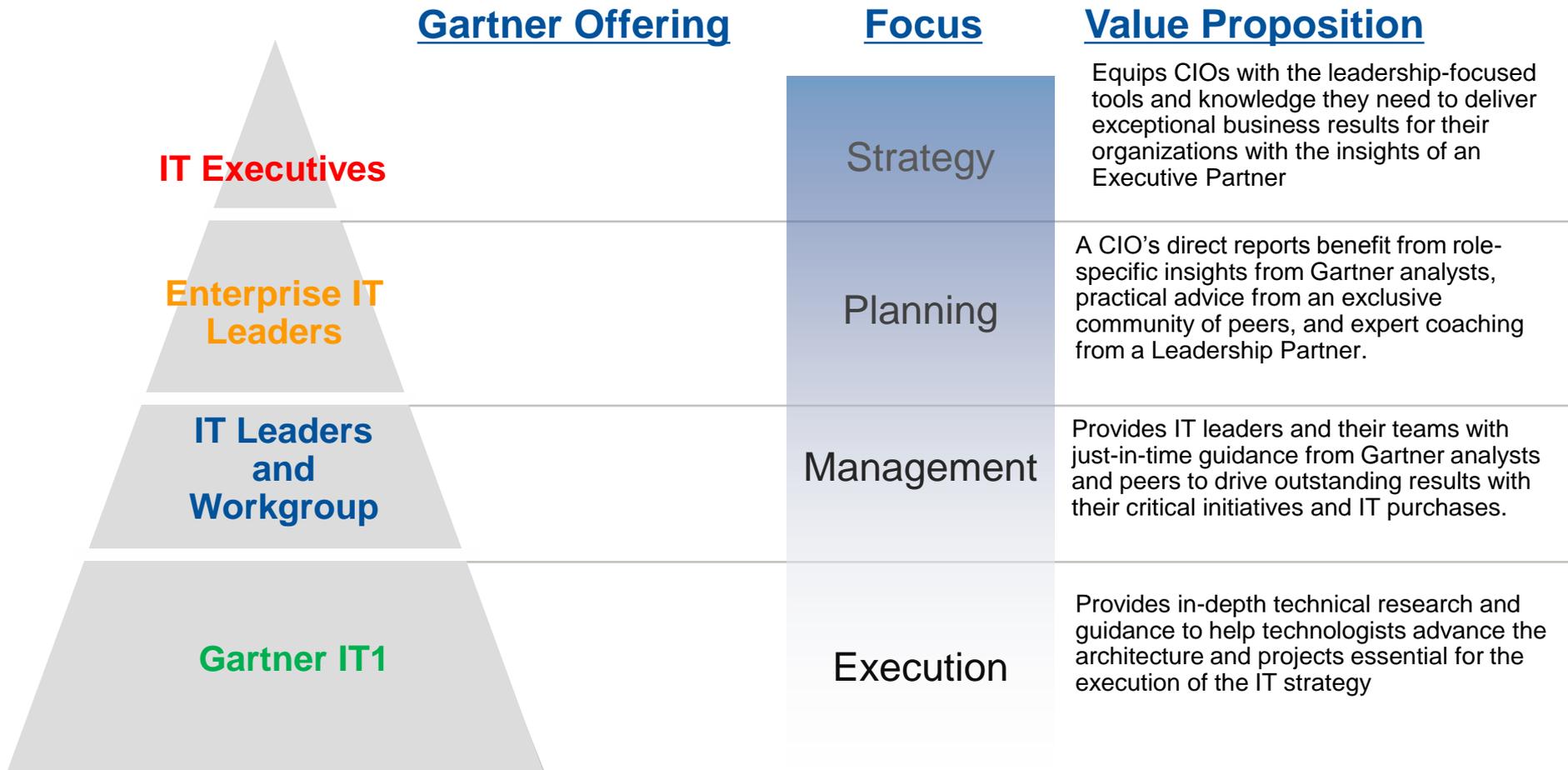
**Gartner**<sup>®</sup>

# Meeting Agenda

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- Introductions
- Gartner at VA Overview
- What is Gartner IT1?
- How do I use it?
- Gartner Web Tour Demo
- Q&A

# Gartner service structure

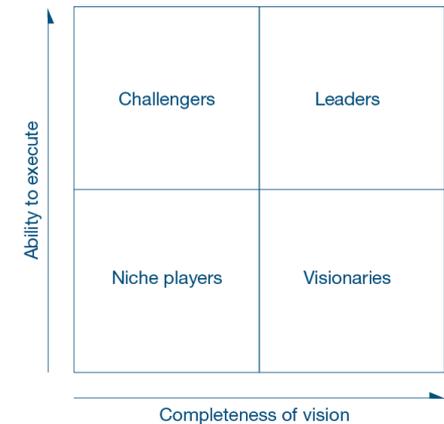
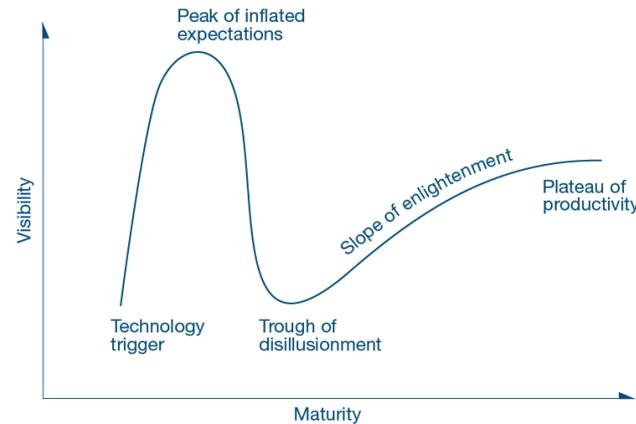


# Gartner IT1 Complements and Extends our IT Leaders Research

## IT Leaders

Strategic guidance to **lead** key initiatives:

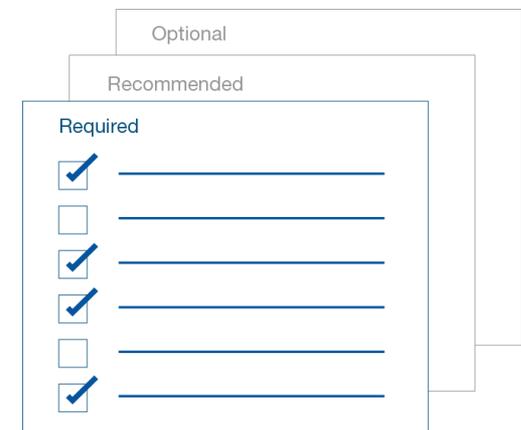
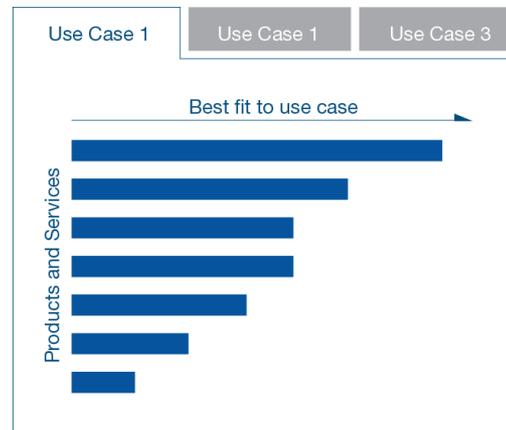
- Understand emerging trends
- Develop IT strategy
- Build business case
- Evaluate vendors
- Optimize pricing and contracts



## Gartner IT1

How-to guidance to **execute** your projects:

- Technical planning
- Develop technical architecture and design
- In-depth product evaluation
- Create deployment strategy
- Overall project execution



# What is Gartner IT1?

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Research service for IT Practitioners and technical teams focused on

Technical Strategy

Architecture

Project Execution

Delivered in a model designed for your technical professionals

Broad access for your teams

Unlimited reading of Technical Professionals research

Unmetered inquiry with analysts as individuals or project teams

## Our coverage

Application Platforms and Development

Security and Risk Management

Identity and Privacy

Cloud Computing

Mobility

Data Center

Data Management

Content and Collaboration

Professional Effectiveness



# Our world-class experts become your objective technical advisors



## Analyst facts

60+ analyst experts

Average of 23 years industry experience

Collectively: 32 books, >55 patents

Deep technical expertise in architecture and deployment challenges

“**Advice On-Demand**” – consider analysts as an extension of your team, and an opportunity to avoid short-term consulting projects.

**Course-correct** or validate your technical strategy, architecture and project plans

Evaluate and **innovate quickly** with new technologies

Apply **best practices** your peers have used to implement technologies

## Meet some of our analysts

### Matt Brisse

31 years in the IT industry  
Long-serving SNIA Leader



### Kirk Knoernschild

20 years in the IT industry  
Open source contributor,  
author of Java Application  
Architecture



### Ramon Krikken

19 years in the IT industry  
Previously security  
architecture manager  
at TD Bank



### Mei Selvage

12 years in the IT industry  
Previously IBM  
Information Architect,  
holds over 20 patents



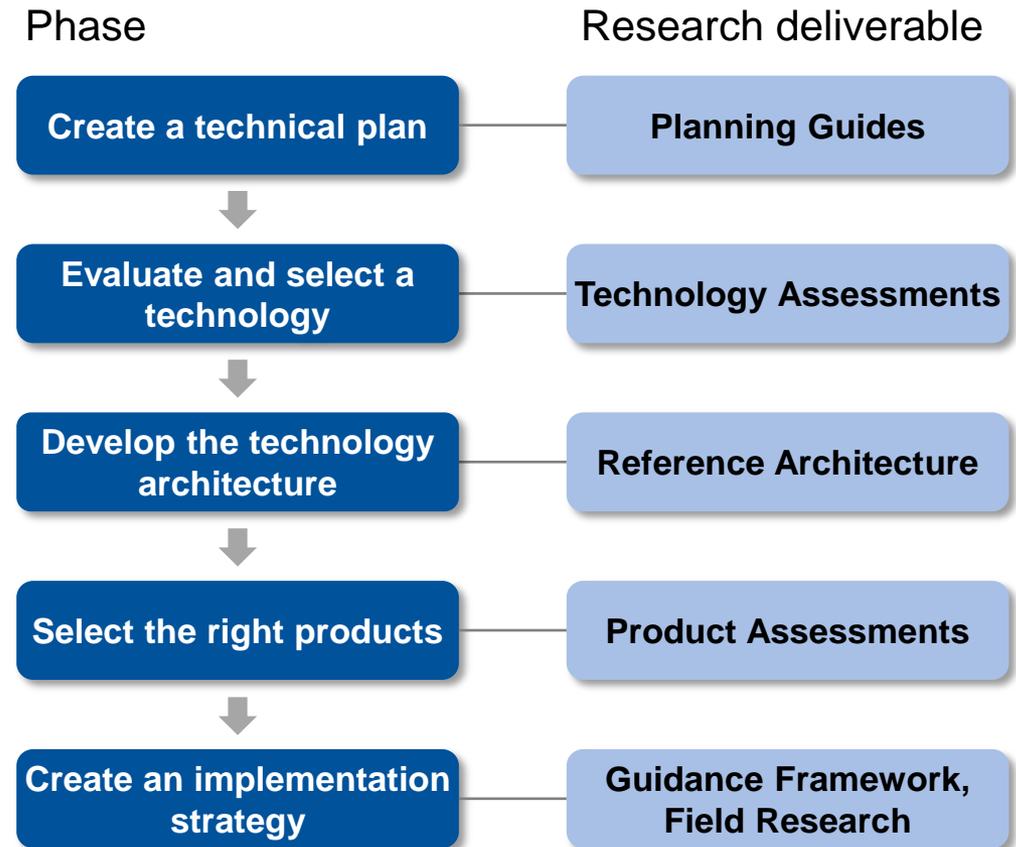
# Gartner IT1

## Detailed insight on technical design and project execution

### In-depth research

- Reports typically 25 to 40 pages in length
- How-to frameworks and best practices
- Unbiased vendor recommendations
- In-the-trenches perspectives (Field Research)
- Reusable templates/ graphics for your internal documentation

### Guidance for each phase of your project life cycle



# Gartner IT1 delivers in-depth insight across the following roles, functions and topics

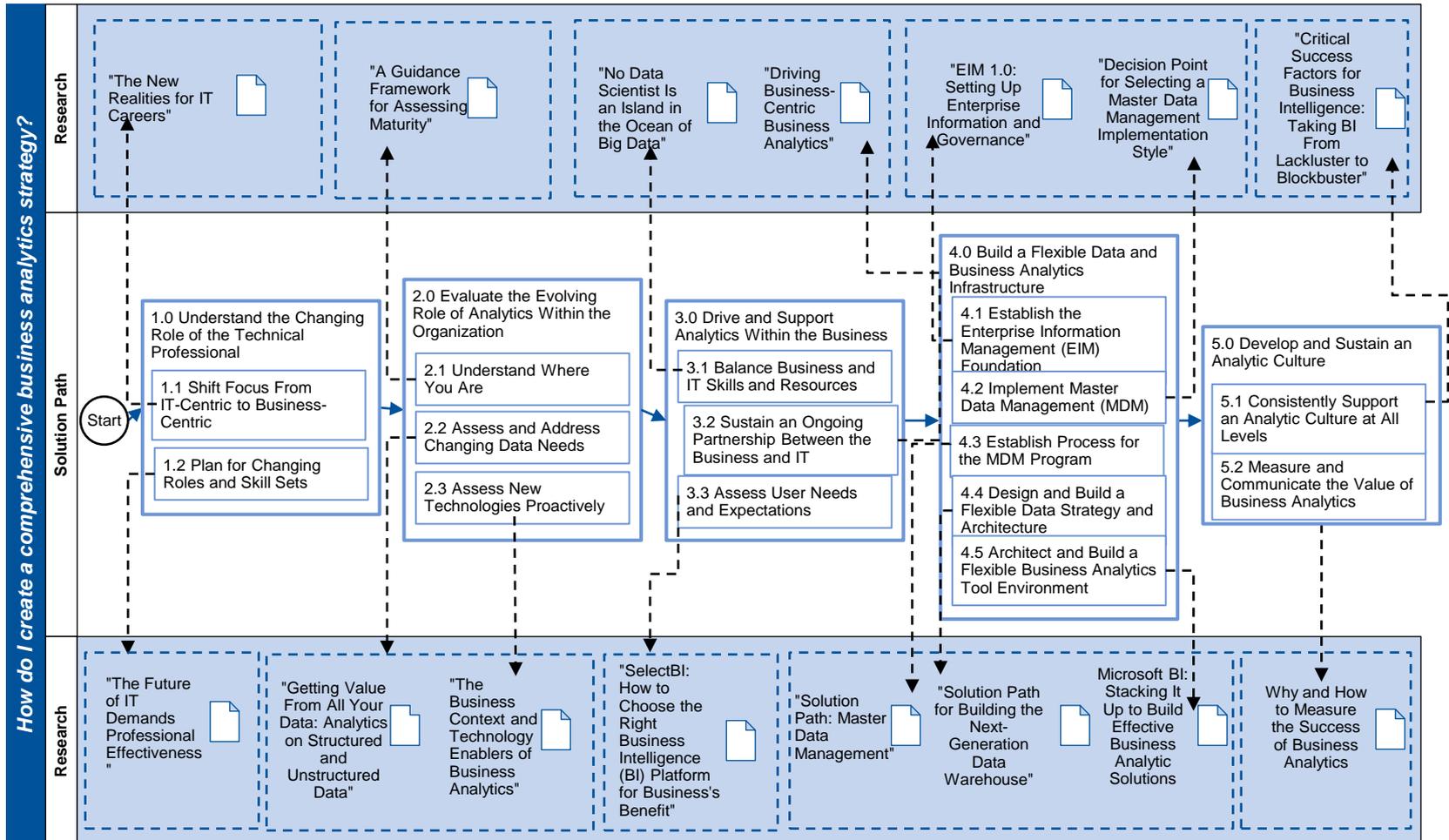
Roles	Key Functions	Topics
Security & Risk Management	Security & Risk Management	<ul style="list-style-type: none"> <li>• Application and data security</li> <li>• Cloud security</li> <li>• Mobile security</li> <li>• Perimeter and infrastructure security</li> </ul>
	Identity & Privacy	<ul style="list-style-type: none"> <li>• Identity creation and management</li> <li>• Identity verification and use</li> <li>• Privacy</li> </ul>
Infrastructure & Operations	Data Center	<ul style="list-style-type: none"> <li>• Computing hardware</li> <li>• Cloud and virtualization</li> <li>• Physical data center</li> <li>• Storage</li> </ul>
	Network & Telecom	<ul style="list-style-type: none"> <li>• Mobile device management</li> <li>• Network performance optimization</li> <li>• Real-time and unified communications</li> <li>• WANs and LANs</li> <li>• Wireless and mobility</li> </ul>
Business Intelligence & Information Management	Data Management	<ul style="list-style-type: none"> <li>• Big data</li> <li>• Business intelligence</li> <li>• Data management</li> <li>• Database management</li> </ul>
	Collaboration & Content Management	<ul style="list-style-type: none"> <li>• Collaboration and social initiatives</li> <li>• Communication, email, IM</li> <li>• Content management</li> <li>• SharePoint and portals</li> </ul>
Applications	Application Platform	<ul style="list-style-type: none"> <li>• Application overhaul</li> <li>• Applications in the cloud</li> <li>• Mobile applications</li> <li>• Software development</li> <li>• SOA and integration strategies</li> </ul>

# Research Example: Solution Path

**Description:** Guides the process of implementing a new initiative

**Example:** Solution Path: Create a Business Analytics Technical Strategy

**Length:** 11 pages

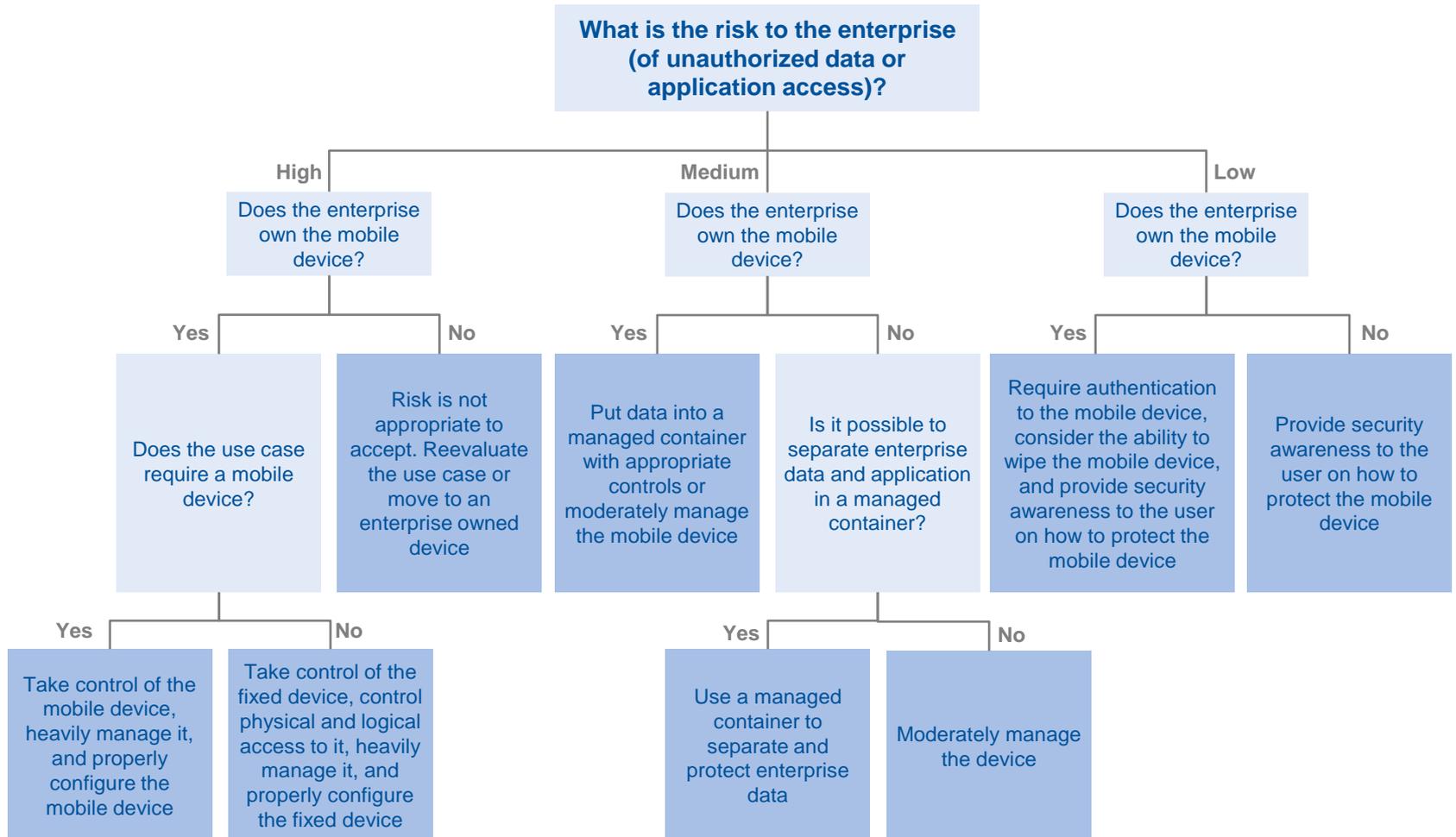


# Research Example: Decision Point, Reference Architecture

**Description:** Frameworks to make the right technical architecture decisions

**Example:** Decision Point for Mobile Endpoint Security

**Length:** 23 pages



# Research Example: Blueprint, Reference Architecture

**Description:** Architecture diagrams that you can customize

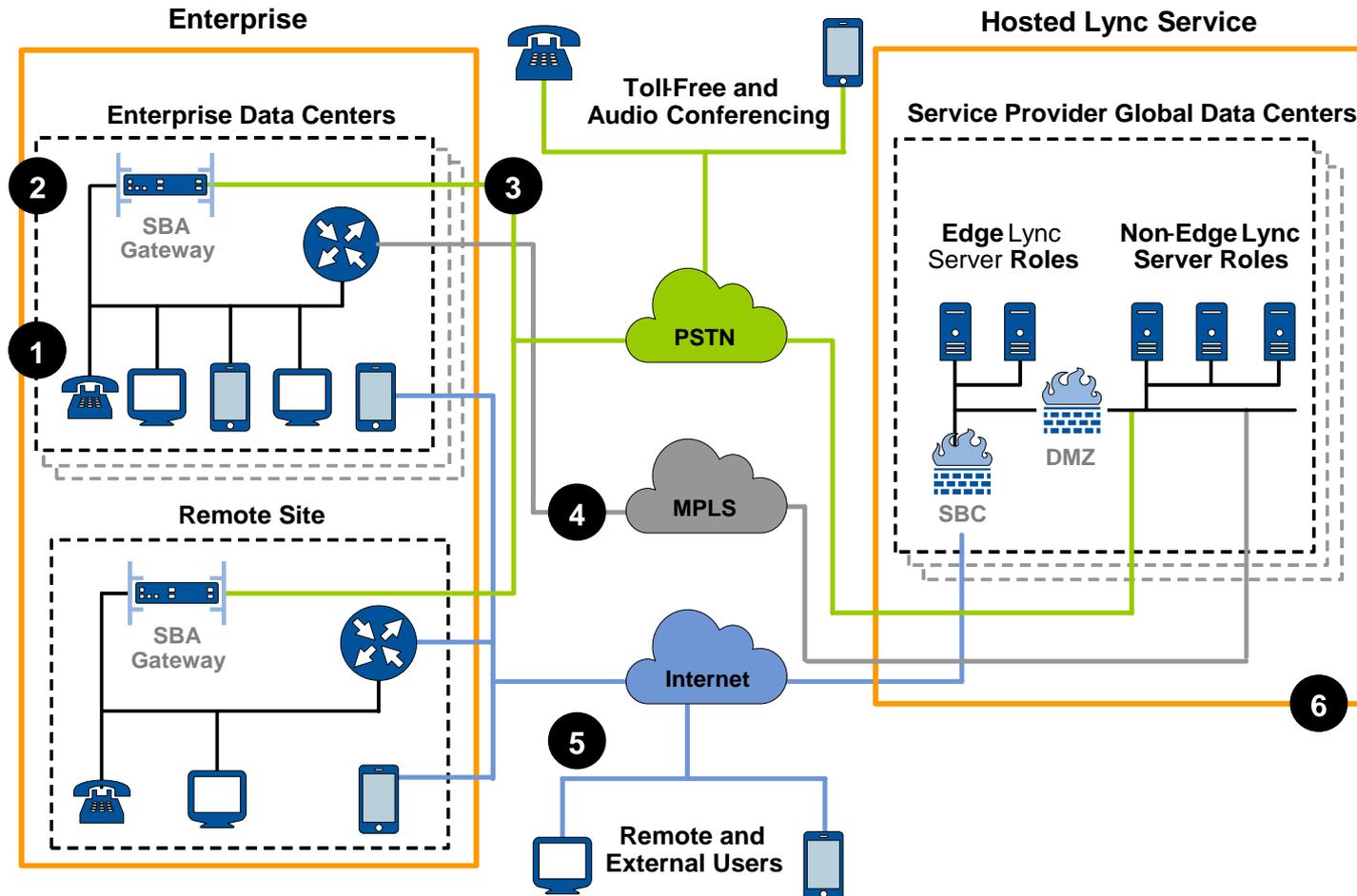
**Example:** Blueprint for Implementing a Hosted Lync Service

PLAN

DESIGN

SELECT PRODUCTS

IMPLEMENT



**Gartner's Mission:** *Deliver the Technology related insight necessary for you to make the right decisions*



### Gartner Inquiry Team

1 203 316 1200

[inquiry@gartner.com](mailto:inquiry@gartner.com)

*Research and Analyst support, for processing research requests and analyst inquiry calls; Can search for and send relevant research reports on demand and also identify and schedule analyst calls based on your question, challenge, or initiative.*



### Adam Owings

Senior Account Executive

[adam.owings@gartner.com](mailto:adam.owings@gartner.com)

Tel +1 703 387 5746

Manages overall account relationship

Meets regularly with senior-level executives to understand the critical business issues facing your organization

### Derek Eliason

Client Relationship Associate

[derek.eliason@gartner.com](mailto:derek.eliason@gartner.com)

Tel +1 801 307 5305

Aligns Gartner resources based on analysis of client initiatives.

Provides Gartner resources training

Strategy Meetings • Value Planning • Analyst Inquiry Sessions • Web Portal and Content ( [www.gartner.com](http://www.gartner.com) ) • Gartner Portal Training • Core Research • Tools & Templates • Market News • Local Briefings • Document Review (up to 20 pgs) • Events Webinars ( Free Sessions to Non-Gartner License Holders visit [gartner.com/webinars](http://gartner.com/webinars) )

# Our priority is your success

Are you and your team maximizing the Gartner ROI?



# How to Register

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Email [adam.owings@gartner.com](mailto:adam.owings@gartner.com) your:

- Name
- Title
- Email address
- Phone number
- Mailing address

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# My Gartner Portal Screenshots

# My Gartner

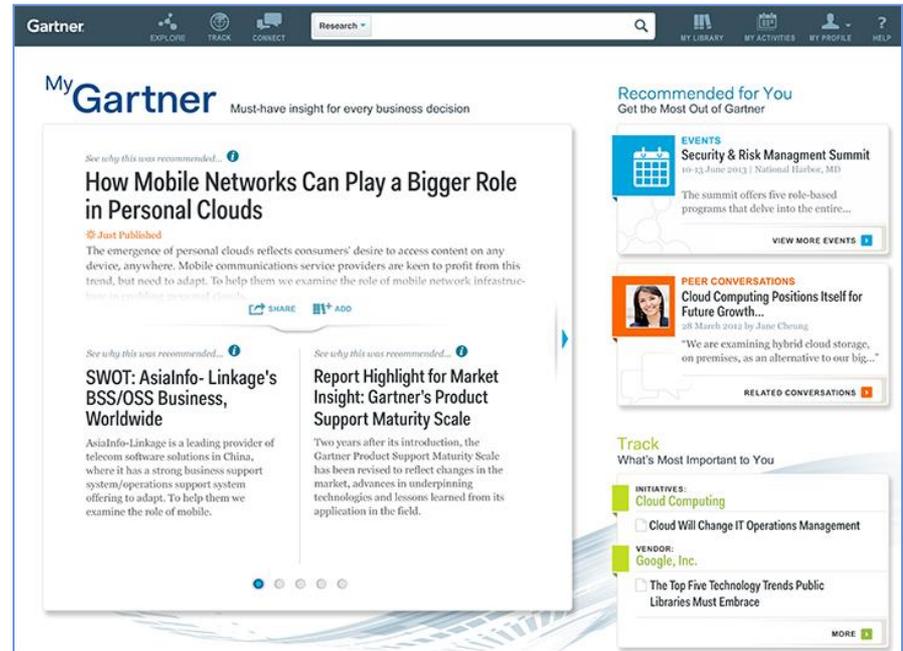
## Enhanced functionality in a simplified experience

A problem-solving partner, My Gartner connects you with the most relevant research and resources for quick, confident, accurate decision making.\*

### Now you can:

- Gain fast insights relevant to your role, your recent activity and your concerns
- Track and refine all your key initiatives from a single dashboard
- Underscore your priorities or broaden your perspective with interactive research tools
- View your past, current and recommended Gartner activities at a glance
- Reference annotations made in the Gartner for iPad app, and add notes as needed
- Store, organize and manage research in your personal library
- Move seamlessly between the Web and Gartner for iPad experiences

\*Actual content will vary based on Gartner services.



# My Gartner Home Page

The screenshot shows the My Gartner home page. At the top is a dark navigation bar with the Gartner logo, icons for EXPLORE, TRACK, and CONNECT, a search bar containing 'Research' and 'hybrid cloud', and icons for MY LIBRARY, MY ACTIVITY, MY PROFILE, and HELP. Below the navigation bar is the 'My Gartner' logo and the tagline 'Must-have insight for every business decision'. The main content area is divided into several sections. On the left, there are three article teasers, each with a 'See why this was recommended...' link and an information icon. The first article is 'Top 10 Mobile Technologies and Capabilities for 2015 and 2016'. The second is 'Three Factors Will Significantly Impact Enterprise Cloud Use in the Near to Midterm Future'. The third is 'Predicts 2014: Cloud Computing Affects All Aspects of IT'. On the right, there is a 'Recommended for you' section with a blue arrow pointing to it. This section contains two cards: 'INITIATIVES Application Rationalization' and 'PEERS Srinivasan Venkataraman'. Below these is a 'Track' section with a green arrow pointing to it, containing an 'INITIATIVE: Enterprise Architecture Program' card with a sub-item 'Toolkit: Use Pace Layering With Business Capability Modeling to Become a Digital Insurer'. A blue arrow also points to the 'Recommended for you' section header.

**Gartner** EXPLORE TRACK CONNECT Research hybrid cloud MY LIBRARY MY ACTIVITY MY PROFILE HELP

## My Gartner

Must-have insight for every business decision

See why this was recommended...

### Top 10 Mobile Technologies and Capabilities for 2015 and 2016

We discuss 10 technologies and capabilities that will be critical to organizations wanting to unlock the full potential of mobility as part of their digital business strategy.

See why this was recommended...

### Three Factors Will Significantly Impact Enterprise Cloud Use in the Near to Midterm Future

Although the use of cloud services is growing faster than the overall enterprise IT market, it is still a small part of IT spending. We discuss three reasons why strategic planners should not make the mistake of extrapolating current cloud use cases to be predictors of future cloud use.

See why this was recommended...

### Predicts 2014: Cloud Computing Affects All Aspects of IT

Gartner's 2014 cloud computing predictions shed light on the evolution of the concept as it continues its path toward becoming more and more integral to IT. IT organizations will need to monitor developments in order to adapt their cloud strategies to the realities of tomorrow.

### Recommended for you

Get the most out of Gartner

**INITIATIVES**  
Application Rationalization  
An application overhaul takes place as part of an application...  
[MORE INITIATIVES](#)

**PEERS**  
Srinivasan Venkataraman  
IS Manager at UAB HEALTH CENTER Provider, UNITED STATES  
[MORE PEERS](#)

### Track

What's most important to you

**INITIATIVE:**  
Enterprise Architecture Program

- Toolkit: Use Pace Layering With Business Capability Modeling to Become a Digital Insurer

# Search for Research, Analysts

Filter results to target specific focus areas.

Use “Related Content” to gain deeper understanding of additional resources.

**Gartner** EXPLORE TRACK CONNECT Research Cloud

13,112 results sorted by relevancy ▾ FILTER

**Did you mean:**

- Cloud Security
- Cloud Services
- Cloud Storage
- Cloud Strategy
- Private Cloud
- Hybrid Cloud

**Cloud Storage Gateways: Enabling the Hybrid Cloud**  
Published: 27 January 2014 | Bottom Line: Gateways are an elegant method to integrate local and public **cloud** storage without significant upheaval of storage infrastructure or operational procedures. However, the technology is not appropriate for all workloads and should be selectively deployed for applications ...  
Analyst(s): Angelina Troy  
MORE LIKE THIS

**Cloud Backup Assessment: The Good, the Bad and the Ugly**  
Published: 22 January 2014 | Bottom Line: **Cloud** backup is gaining wider acceptance, especially for PCs, mobile devices, remote office/branch office (ROBO) systems and their data. In addition, **cloud** backup that supports **cloud**-based disaster recovery (...)  
Analyst(s): Werner Zurcher  
MORE LIKE THIS

**Cloud Computing; CIO Desk Reference Chapter 31, updated Q3 2013**  
Published: 5 February 2014 | The hype around **cloud computing** continues to grow. Vendors are increasingly using **cloud computing** as a marketing label for old technologies and offerings, devaluing the term and the trend. This is understandable, because **cloud computing** is a natural evolution of enterprise and web ...  
Analyst(s): Daryl C. Plummer | Kyle Hilgendorf | Barbara Gomolski | Claudio Da Rold | David W. Cearley | Song Chuang | Kurt Potter | Partha Iyengar | Andy Rowsell-Jones | Jay Heiser | Erik T. Heidt | Matthew W. Cain  
MORE LIKE THIS

**Related Content**

**Track** CREATE ADDITIONAL TRACKS -

**INITIATIVES** Cloud Computing

**Connect**

**ANALYSTS** MORE +

Anderson, Ed  
Research VP  
Sammamish, WA USA

**PEER CONVERSATIONS** MORE +

Cloud ERP  
By: Ferdie Lochner

**Explore**

**INITIATIVES** MORE +

Cloud Computing  
Cloud computing is a style of

# Customize My Gartner - EXPLORE

Explore Gartner content by topic area: Research, Tools, Events, etc.

Gartner



Research Search



MY LIBRARY



MY ACTIVITY



MY PROFILE



HELP

RESEARCH

TECHNICAL INSIGHTS

ANALYST PICKS

INITIATIVES

EVENTS & WEBINARS

PROFESSIONAL DEVELOPMENT

## Research



### RESEARCH METHODOLOGIES

Practices, procedures and rules that help our clients formulate plans and make business decisions.

[More ▶](#)

### RESEARCH LIBRARY

The entire Gartner research library, in one place.

[More ▶](#)

### LATEST RESEARCH

View the latest 200



### Magic Quadrants

8 September 2014

#### Magic Quadrant for Mobile Data Protection

Mobile data protection solutions defend access to secure data on storage systems in notebooks, removable media, desktops, servers and, in a few...

[BROWSE ALL](#)



### Hype Cycles

21 August 2014

#### Hype Cycle for Application Services, 2014

This Hype Cycle focuses on a full array of application services (in-house, outsourced, cloud-sourced, crowdsourced or other hybrid models...

[BROWSE ALL](#)



### Special Reports

Gartner Special Reports are time-sensitive

10



### Complimentary Research

Regularly updated selections of cutting-edge

# Customize My Gartner

Stay on top of recent activity and create your own Library of research.

**Gartner** EXPLORE TRACK CONNECT Peers Search MY LIBRARY **MY ACTIVITY** MY PROFILE HELP

## My Activity

Research  
Events & Webinars  
Analyst Interactions  
Inquiry  
Document Review  
Contract Review

Print this page

**EXPLORE**

**EVENTS** MORE ▶

- 19 May 2014 - 21 May 2014  
Gartner Customer 360 Summit  
Orlando, FL
- 20 May 2014 - 22 May 2014  
Gartner Supply Chain Executive Conference  
Phoenix, AZ
- 05 Oct 2014 - 09 Oct 2014  
Gartner Symposium/ITxpo 2014  
Orlando, FL

**WEBINARS** MORE ▶

- 20 May 2014  
Worldwide State of the Devices Market: 1Q14 Results

**MAY 2014**

- 05 May 2014  
Hybrid Cloud Is Driving the Shift From Control to Coordination
- 05 May 2014  
Hybrid Cloud Storage Can Be an Antidote to Rapid Data Growth
- 05 May 2014  
Private Cloud Matures, Hybrid Cloud Is Next
- 05 May 2014  
Security Information and Event Management Futures and Big Data Analytics for Security
- 05 May 2014  
Security and Risk Management Leaders Key Initiative Overview
- 02 May 2014  
Hype Cycle for Life Insurance, 2013
- 02 May 2014  
Magic Quadrant for Enterprise Content Management